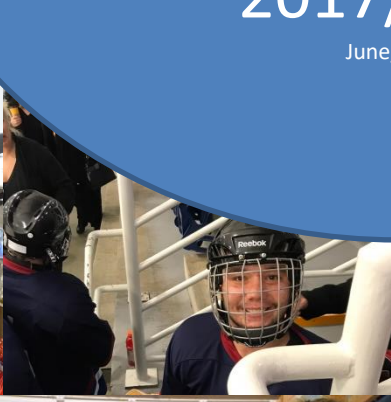




COMMUNITY LIVING
Essex County

Inspiring Possibilities

annual report
2017/2018
June, 2018



Community Living Essex County began as a grassroots movement and was incorporated as a not-for-profit, registered charity in 1961.

For 32 of the agency's 57 years, Nancy Wallace-Gero was the Executive Director. Nancy retired in April, 2018 leaving behind an exceptional agency that is well respected, modern and at the forefront of transformation in the Developmental Service sector.

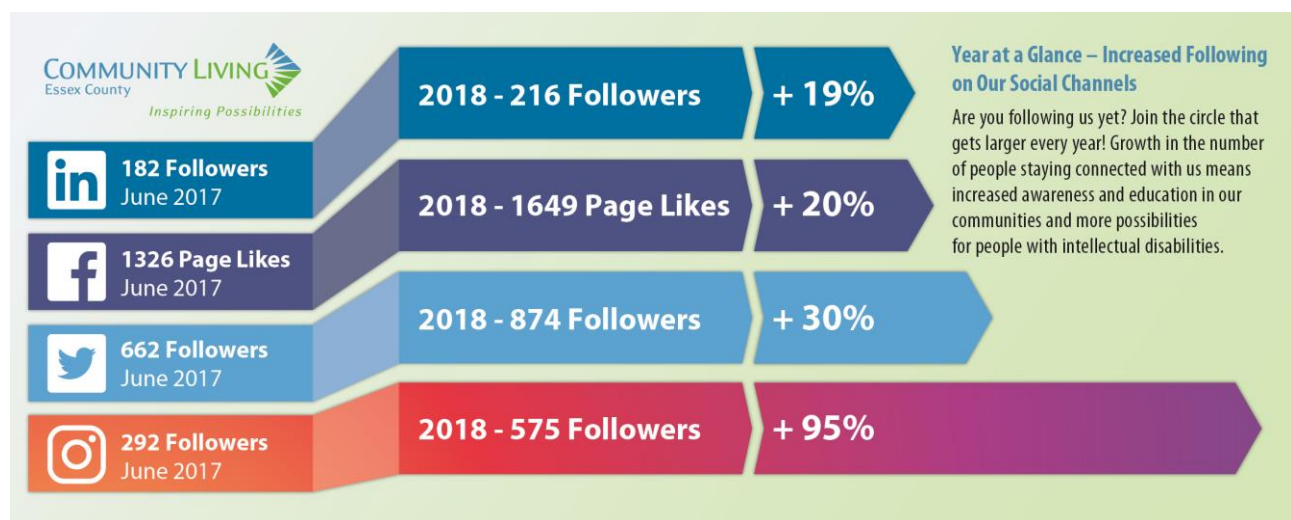
The Board of Directors selected Karen Bolger to lead the agency. There are always new possibilities to explore, new challenges to face and Karen is a remarkable leader well equipped to guide the agency into the future.

We look forward with optimism and are confident with the help of all our stakeholders that we will celebrate inclusion, promote advocacy and inspire possibilities.

Ron Giofu, President

Stats and Facts

- the **largest** Developmental Service (DS) Sector service provider in the West Region!
- Supports and services provided to **over 700** people and their families. Supports provided include community participation (99 people), accommodation supports (243 people), family supports /respite options (325 people), and employment supports (120 people)
- In partnership with Regional Support Associates (clinical service provider), we provide enhanced specialized services to people with extraordinary challenges.
- **197 full time** employees and **533 part time** employees-- providing high quality supports and services.
- Wages and benefits represent **88%** of the total budget; administrative costs represent only **6.3%**.
- 52 owned/6 leased properties and 60 owned vehicles
- We are at the forefront of transformation in the DS sector and have mentored other agencies and, in just the last couple of years, presented to over 1000 agency representatives at international, national and provincial conferences
- Smart Support Technology Enabled Services is a demonstration project funded by the DS Housing Task Force. We are investigating innovative ways to complement supports and services for people to further reach their goals with 'right-fit' smart devices and technologies. This will enhance well-being, free up resources to support people waiting for service and expand the traditional model of support. To date over 50 people are involved in the project either utilizing new devices to enhance independence or by getting involved in Tech Tuesdays where peers get together and talk about their technology.



Some Accomplishments



- **Achieved re-accreditation with FOCUS Accreditation in 2018.** A great accomplishment that brought stakeholders together in a common goal – to practice excellence today and tomorrow.
- Continued successful recipient of many grants. Of note, funding from the Ontario Trillium Foundation (OTF) is in Year 2 for Fit Together – an expansion of very successful past programs in partnership with the University of Windsor’s Human Kinetics Department. Accessibility, as well as security, was enhanced at our Essex office through Ontario 150 (OTF) funding. The Investment in Affordable Housing Program is enhancing accessibility and energy efficiency at one location. Through a Building Community Capacity Fund, Ensemble led three workshops to promote Pathways to Independence for Young Adults. Community Living Ontario, in partnership with ARCH, funded three webinars on inclusive education/advocacy. Work is beginning on several projects with grants from the Ministry of Community Safety & Correctional Services; MCSS Employment and Modernization Fund, Windsor Essex Community Foundation.
- In January, 2018 **REAL Xchange** was launched. This is a hub for resources, knowledge exchange, collaboration and learning in the DS sector. This innovative hub is rich with best practices, innovative topics along with guidance and support. There has been a great deal of interest in REAL Xchange to date with over 50 agencies registered.
- **MyCommunityHub.ca** is a recent service the agency joined to make it easy to find, register and pay for activities online. It benefits people supported and families by providing many opportunities to participate in a wide range of community based activities while extending our community reach and increasing inclusion.
- Community Living Essex County’s Career Compass, the agency’s employment service, approaches potential employers from a business, rather than a social service, perspective. The success of this innovative strategy has been confirmed by an independent 3rd party evaluation by the University of Windsor funded by the Local Poverty Reduction Fund through the OTF. The success of this approach has spread throughout the province resulting in two agencies purchasing mentoring services from our agency to guide them in the rebranding, rebuilding and relaunching of their employment services.



Resources for the year ending March 31, 2018 (in millions)

Revenues	\$	Expenditures	
MCSS/MCYS	29.6	Accommodation Supports	27.3
Fees for service	5.1	Employment/Community Participation supports	2.9
Fundraising/donations	0.3	In and Out of Home Respite	2.6
Other grants and revenues	0.5	Community Relations/Other	.06
Investment income	0.1	Administration	2.2
TOTAL	\$35.6	TOTAL	\$35.6

Copies of the audited financial statements are available, upon request, at our office in Essex.

Board of Directors, 2017/18

President:
Ron Giofu

1st Vice President:
Robert Tomek

2nd Vice President:
Sue Desjarlais

Treasurer:
Erika Davidson

Past President:
Diane Bourbeau

Directors:

Michelle Mastellotto
Diane Neves
Scott Pratt
Raymond Renaud
Mike Siblani
Chad Sutherland

Secretary to the Board/ Executive Director:

Karen Bolger

Prior to April 13, 2018 this position
held by Nancy Wallace-Gero.

Senior Management

Rosa Amicarelli, Director, CL
Supports (North)

Corey Dalglish, Director, CL
Supports (Central)

Lee-Anne Dupuis, Director,
CL Supports (South)

Anne Garrod, Director, CL
Supports (West)

Claire Market, Director,
Human Resources

Rose Renaud, Director,
Finance and Administration

With thanks and in recognition of ...

... our major funders – the Ministry of
Community and Social Services and
Ministry of Children and Youth Services.

And with acknowledgment and
appreciation to the Ontario Trillium
Foundation Fund.



.... providing advocate leadership.

newday@communitylivingessex.org,
519 776 6483, extension 267



... providing family leadership.

www.ensembleunderstands.com,
ensemble@communitylivingessex.org,
519 776 6483, extension 225

With thanks to

EVERYONE

that helps us to inspire possibilities.
You make a difference!!



372 Talbot Street North
Essex, Ontario
N8M 2W4
519 776 6483

www.communitylivingessex.org



VISION

A community that
celebrates inclusion and
inspires possibilities.

MISSION

We are committed to
support people in achieving
their goals and dreams and
to realize their value as full
citizens in their community.

GUIDING PRINCIPLES

- The value of each person as an individual citizen.
- Individualized and flexible supports
- Choice, control and safety for each person supported.
- Support networks.
- Community partnerships
- Advocacy
- Accountability.

GOALS 2016 - 2019

Improve access to services
for people requiring support
and their families.

Offer people requiring
support and their families
innovative, flexible and
affordable support.

Design a responsive and
sustainable business model.

Provide leadership and
innovation in a modernized
Developmental Services
Sector.